

A Closer Look

Payment & Cancellation Policy

\$25 Deposit

A deposit of \$25 is required during the booking process to reserve the date of your Private A Closer Look Tour and lock in the current prices. Your deposit will be applied against the total cost of the visit. Museum admission is not included in the tour cost--you must purchase general admission tickets or use membership passes in order to participate in the tour.

Any cancellation of a tour reservation will incur a minimum \$5 fee.

If you have any questions or concerns regarding the date of the event or the visit itself please contact tour coordinator Mary Rothenhauser at programs@answersingenesis.org or (859) 727-2222 ext 229.

Payment

Updated numbers are requested two weeks (14 calendar days) before the date of your scheduled visit. This ensures that staffing needs can be properly anticipated.

Payment

Final payment must be received on the date of your scheduled visit. No refunds will be extended once final payment has been received.

Cancellation and Refunds

If you wish to cancel your private tour reservation more than 14 calendar days before your scheduled visit your deposit can be refunded in the manner in which it was paid (minus a \$5 fee). Checks may take up to 4-6 weeks to mail.

14 Days Cancellation

If you wish to cancel your private tour reservation within 14 calendar days of your scheduled visit your deposit can be refunded in the manner in which it was paid (minus a \$10 fee). Checks may take up to 4-6 weeks to mail.

48 Hours Cancellation

All cancellations made within forty-eight hours (2 calendar days) of your scheduled visit will result in the forfeiture of the entire \$25 deposit.